



LIMITED WARRANTY

This limited warranty extends to all original end users, is not transferable, and is effective only for product manufactured by Novare Enterprises, LLC (“Novare Doors”) after March 10, 2020.

Warranty Coverage

Subject to the conditions, exclusions and limitations of this limited warranty, we warrant our components below will be free from defects in materials and workmanship which would render the product unserviceable or unfit for ordinary recommended use from the date of shipment for the following time periods.

Plastpro® Fiberglass Panels

We warrant all fiberglass direct glazed panels and its associated components for a period of ten (10) years against failure in compliance with Plastpro’s® limited express warranties.

CONDITIONS, EXCLUSIONS, AND LIMITATIONS

Discontinued door panels manufactured by Plastpro®.

Other Glass

We warrant other component glass installed with all-other door panels against air-seal failure and will be free of any obstruction of vision associated with insulated glass performance failure for a period of twenty (20) years.

CONDITIONS, EXCLUSIONS, AND LIMITATIONS

Imperfections that do not undermine structural integrity or impair visual clarity, including minor bubbles, lines, surface imperfections or discolorations not detected within ten feet per guidelines established by federal standard ASTM C 1036-01; cracked or broken glass as a result of accident, misuse or abuse; any new or replacement glass not installed or approved by Novare Enterprises, LLC.

Hardware & Components

Folding door hardware and swing door hardware will be warranted for a period of ten (10) years. Multipoint locking mechanisms (including gear sets and levers kits) will be warranted for a period of five (5) years.

CONDITIONS, EXCLUSIONS, AND LIMITATIONS

Hardware not cleaned regularly to prevent corrosive substances and/or salt water; hardware exposed to harmful chemicals. Doors systems located within coastal environments should be cleaned every three (3) months minimum for preventative care.

Weather Seals

All seals are warranted for a period of ten (10) years.

CONDITIONS, EXCLUSIONS, AND LIMITATIONS

Seals removed and reinstalled resulting weakening or tears; not properly shielded from paint.

Wood Doors

Solid wood and engineered wood core doors are warranted against warping beyond 1/4" in the plane of the door panel itself and that adversely affect the normal functioning of the door system for a period of one (1) year from time of shipment.

CONDITIONS, EXCLUSIONS, AND LIMITATIONS

Door panels exceeding 3' wide by 8' high; have not been finished properly within seven (7) days from installation; is regularly exposed to extreme temperatures; normal wear and tear; natural weathering.

Novare Enterprises, LLC will not be held liable or responsible connected with replacement product or component for the following, but not limited to:

- Cost of labor
- Installation
- Removal of paint
- Re-Painting/Refinishing
- Anything associated with shipment or transporting, including cost incurred
- Consequential damages of any kind other than as mandated by applicable state law

Novare Doors will determine remedy, whether it be repair, replacement, or refund. We are subject to our right to substitute a similar product when original product no longer exists due to discontinuation or modification.

Novare Doors, in its sole discretion, may choose to repair the product as an option to replacement in full satisfaction of its warranty obligation. If unable to provide replacement and repair is not possible or practical or cannot be executed within a reasonable amount of time, we may elect to provide a full refund of purchase price made direct to us. Any noticeable defects observed before installation must be reported prior to installation and finishing. Claims under these warranties must be made within the specified warranty period and within two months (60 days) of the appearance of a defect. Failure to report within specified limitations will void any express warranties. Failure to comply with specified installation instructions that results in damage or improper function will void any warranty claims. If claim is related to a warp in a door panel, we may pause procedure for repair or replacement for a period of twelve months (1 year) from the date of the claim to allow for adjustments in local humidity and temperature.

PROCEDURE FOR CLAIMS

Inspection should occur immediately upon receipt. Any discovered issues should be reported to the authorized dealer or distributor from whom you purchased your product.

You may also contact us directly:

Address: 20220 Hempstead Rd, Suite 44, Houston, TX 77065

E-mail: contact@novareenterprises.com

Phone: 346.226.7599